



## **Freedom of Information Act 2000 - Request for Information**

I am writing in respect of your enquiry dated 22 November 2011 for information held by the Council. Your enquiry is being dealt with under the provisions of the Freedom of Information Act 2000.

1. You requested information relating to:
  - 1) How many hours a day our CCTV control centre is manned;
  - 2) How many hours a day our CCTV control centre was manned three years ago (November 2008);
  - 3) Have there been any cuts to the number of people monitoring the bank of screens in the past three years, and if so how many;
  - 4) How many arrests police have made after our surveillance staff have alerted police after noticing offences on camera since November 2008.
  
2. The following information is provided free of charge in response to your enquiry.
  - 1) An average of 18.5 hours per day over a 7 day week;
  - 2) An average of 18.5 hours per day over a 7 day week;
  - 3) None – the number of Operators (4) has remained constant;
  - 4) The only figures currently available are as follows:
    - i) 2009 = 91;
    - ii) 2010 = 138;
    - iii) 2011 = 83 (to end of November).

Note: These are totals taken from our daily logs; for an accurate/definitive answer you would need to request the data from Kent Police as we do not always receive confirmation that an arrest was made.
  
3. If you are unhappy with the way in which your enquiry has been dealt with, you may ask for an internal review by initiating the Council's Corporate Complaints Procedure, details of which may be obtained by logging onto the Council's website



<http://www.dartford.gov.uk> or telephoning or emailing me. Should you remain dissatisfied with the decision on internal review, you

may appeal to the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

I would be grateful if you would address any future correspondence you may have in relation to this matter, to me, quoting the reference number FOI 977. Please familiarise yourself with the informative on re-use of information.

Yours sincerely

*David Court*

David Court MloL ABII  
Enforcement & Regulatory Services Manager  
Community Safety Unit Manager  
Community Safety Unit  
Dartford Borough Council

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Dartford Borough Council  
Civic Centre  
Home Gardens  
Dartford  
Kent DA1 1DR  
DX: 142726 DARTFORD 7  
Email: [foi@dartford.gov.uk](mailto:foi@dartford.gov.uk)

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