



Freedom of Information Act 2000 - Request for Information - Applicable cost limit exceeded [FOI 1096]

Thank you for your email of 21 August 2017 where you requested information about fly-tipping.

From our preliminary assessment, it is clear that we will not be able to answer your request without further clarification.

1. Section 12(1) allows the Council to refuse to deal with a request where it estimates that it would exceed the limit of £450 to either comply with the request in its entirety, or confirm or deny whether the requested information is held. The estimate must be reasonable in the circumstances of the case.
2. The Council can charge a maximum of £25 per hour to undertake work to comply with a request. This provides an effective time limit of 18 hours.
3. In order to provide you with the information on the scale that you have requested would require every one of the approximate 5,300 relevant records to be checked for personal and confidential details from the residents who have reported fly-tipping incidents and for any such details to be deleted individually.
4. The Council has estimated a cost of £750 to determine the appropriate material and locate, retrieve and extract the information. Therefore, as complying with your request would exceed 18 hours, or £450, section 12(1) provides that the Council may refuse your request.
5. You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any dates or period of time relevant to the information required.
6. If you are dissatisfied with the handling of your request, you have the right to ask for an internal review, addressed to Marie Kelly-Stone Head of Legal Services marie.kelly-stone@dartford.gov.uk

Please remember to quote the reference number above in any future communications.

7. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Dave Thomas
Waste and Parks Manager