



Dear

Freedom of Information Act 2000 - Request for Information - Applicable cost limit exceeded

Thank you for your email of 31/7/2017 where you requested information about *Enforcement of parking restrictions, specifically on street penalty charge notices*

From our preliminary assessment, it is clear that we will not be able to answer your request without further clarification.

1. Section 12(1) allows the Council to refuse to deal with a request where it estimates that it would exceed the limit of £450 to either comply with the request in its entirety, or confirm or deny whether the requested information is held. The estimate must be reasonable in the circumstances of the case.
2. The Council can charge a maximum of £25 per hour to undertake work to comply with a request. This provides an effective time limit of 18 hours.
3. In order to provide you with the information on the scale that you have requested would require:
Request 2. – the Council's Parking Services Section to manually search all PCNs issued within the borough, throughout a 5 year period and our having to view each individual PCN for DA1, and then enter data requested at a to j of point 2 of your request, for each individual PCN onto a spreadsheet.
Request 4. – The Council's Finance Section, similar to that at 2 above, to search all PCNs issued throughout the 5 year period.
4. The Council *has estimated a cost of £500 to £1,000* to determine the appropriate material and locate, retrieve and extract the information. Therefore, as complying with your request would exceed 18 hours, or £450, section 12(1) provides that the Council may refuse your request.
5. You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any dates or period of time relevant to the information required.
6. If you are dissatisfied with the handling of your request, you have the right to ask for an internal review, addressed to Marie Kelly-Stone Head of Legal Services marie.kelly-stone@dartford.gov.uk

Please quote the reference number FOI 1095 in any future communications.

7. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information



Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire,
SK9 5AF.

Yours sincerely

Richard Cherry
Enforcement Manager
DBC