# **Event Management Plan**

Version 2.0



As an Event Organiser you are responsible for:

- Informing your local authority of the event
- Seeking permission of the relevant land owner
- Submitting the relevant documentation to your local authority in a timely manner
- Ensuring the overall safety at the event as far as reasonably practicable
- Ensuring that health and safety arrangements are in place to control risks
- Ensuring the competence of staff at the event to undertake their roles safely
- Checking all insurance documents, risk assessments and methods of work for contractors, stall holders, caterers etc (these documents may also be requested by your local authority)
- The Health, Safety and Welfare of all members of staff, contractors and members of the public attending the event
- Informing the Performing Rights Society if you have live music at your event

#### **Event Guidance document**

Refer to the Event Guidance document to help you fill in this document. The contents page of the Event Management Plan helps to direct you to the sections that will help you to complete this template, but should not be considered exhaustive as there is lots of other advice in the document depending on your event.

#### Disclaimer

This template is a guide only. It does not necessarily include all the information that may be relevant to the event. The local authority is not responsible for any lack of information not submitted with this application.

#### **Privacy Statement**

Your personal information is required for administration purposes. Your local authority is committed to protecting your privacy and fulfilling its obligations under UK data protection laws. The Local Authority may use this data in order to inform you of its activities and/or improve its services in relation to the subject matter only, but will not sell, rent, distribute or otherwise make your data commercially available to any third party, unless it is required to by a court order or to comply with other legal requirements.

#### What happens to my information?

Your event notification form, event management plan, site plan, risk assessment and public liability certificate will be sent to the Events Safety Advisory Group for review and any advice and guidance referred back to you. The Events Safety Advisory Group consists of representatives from various departments at your local authority, Kent Police, Kent Fire and Rescue, SECAMB, NHS & KCC Highways. Your information will not be passed on to any other party without your prior consent.

#### **Time Limits**

The time limit for submitting draft event documentation to the Safety Advisory Group is 14 weeks in advance of your event and all final event documentation 4 weeks in advance of your event. Any delays to these timescales may affect the advice and guidance given by the agencies listed above.



Contents			
Section Number	Section Name	Related Event Guidance Section	
Event Orga	iniser Details		
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1.1	Event Details and Description of Event	Land Hire Venue and Site Choice and Design Street Parties	
1.2	Event Capacity Numbers	Venue and Site Design	
1.3	Event Construction / Itinerary	Damage	
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1.5	Roles and Responsibilities on Event Day	Stewards	
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2. Site Ma	nagement		
2.1	Contractor Management	Amusements, Attractions, Exhibitors & Promotional Displays Stewards Traffic Signage Regulations Waste Management	
2.2	Traders / Stall Holders / Catering / TEN	Amusements, Attractions, Exhibitors & Promotional Displays Licensing Food, Drink Water Food Safety Markets Merchandising and Special Licensing Environmental Health	
2.3	Fencing and/or barriers	Barriers	
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Section Number	Section Name	Related Event Guidance Section
		Bouncy Castles and other inflatables
		Fairground and Amusement Rides
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2.10	Public Health & Welfare	Sanitary Facilities Waste Management Noise Environmental Health Festivals
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2.12	Security, Steward and Marshal Management	Stewards Staff Safety Communication Police Information and Welfare Budget
3. Inciden	t Management	
3.1	Lost or found child or vulnerable person	Child and Vulnerable Person Protection/Safeguarding Information and Welfare
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3.3	Communications with the Public	Communication at the Event Control Room Information and Welfare
3.4	Contingency Plans	Contingency Planning Access for Emergency Services Public Entry and Exit Crowd Management Terrorism Information and Welfare
4 Traffic	Management Blan	
4.1 4.1	Management Plan Traffic Management	Traffic Management Traffic Signage Regulations Public Entry and Exit Budget
4.2	Road Closures	Road Closures Carnivals and Processions Budget Street Parties
5. Append	lices	
i.	Location and Site Map	
ii.	Risk Assessment	Risk Assessment
iii.	Public Liability Insurance	Insurance
iv.	Road Closure Documents	

### **Event Organiser Details**

Name of event organiser		
Organisation		
Registered charity	Yes	If yes please provide number:
Street Address		
Postcode		
Telephone Number		
Mobile Number		
E-Mail Address		
<b>Contact Telephone Number on</b>		
the day of event (if different		
from above)		

## 1. Event Overview

## 1.1a Event Details

Event Name			
Date(s) of event	Start date	End date	
Proposed times of event	Start time	End time	
Location of event			
Who owns the land?	<ul> <li>Local Authority</li> <li>Parish Council</li> <li>KCC</li> <li>Privately Owned</li> <li>Other</li> </ul>		
Has the event taken place	Yes If yes, please state when:		
before?	No	, .,	

#### 1.1b Description of the event

#### **1.2 Event Capacity Numbers**

What is the anticipated maximum number of people attending the event at any one time (include all staff and performers)?

# **1.3** Event Construction/Itinerary – a check list of what the event organiser needs to do prior to and on the day of the event.

Timings of the event including set up and break down timings		
Date / Time	Action	

#### **1.4** Programme of Activities

Programme of activities and the timings for the day, including any performances (e.g. the start and finish times of any musical performances)			
Time	Activity		

#### **1.5 Roles and Responsibilities on Event Day (s)**

Brief description of the roles of event staff and their main responsibilities. There may be other roles that are not listed here that are applicable to the event, please list them accordingly. Please note: the role of stewards is covered in section 2.13 so there is no need to complete the role of stewards in this section

Role	Responsibilities	Name	Contact number
Event Organiser			
Event Manager			
Site Manager			
Health &			
Safety Officer			
Arena/stage			
Manager			
Steward			
Coordinator			
Media Coordinator			
Medical			
Coordinator			
Welfare of			
Vulnerable persons			
Other			

#### 1.6 Crowd Management

Details on how the crowd will be managed at the event

Please note: the role of stewards is covered in **section 2.13** so there is no need to complete the role of stewards in this section

**1.6a** Is the event ticketed? If yes, what arrangements are in place for this? *i.e. electronic, sold on day, sold before the event, ticket office on site* 

1.6b Describe how capacity of attendees will be managed at the event?

1.6c Describe how access and egress of the crowd will be managed?

#### 1.7 Advertising

1.7a How and where will the event be advertised?
1.7b Will the media be in attendance and if so how will they be handled?
1.75 will the media se in attendance and it so now will they se handled:
1.7c May the details supplied here be used for publicity purposes or given to interested parties?
a) 🗌 Yes 🗍 No
b) If yes, which name and contact details can we release?
1.7d Would you like the borough council to advertise your event?
Yes No

# 2. Site Management

#### 2.1 Contractor Management

Details of any contractors that will be involved with the event, including contact details. i.e, stage builders, marquee builders, security etc

Ensure that you check any safety documentation of contractors that are hired

Company name	Company contact details	What are they providing/doing?

#### 2.2 Traders / Stall Holders

2.2a Details of any traders/commercial traders and charity stalls that will be at the event, please ensure that you check any safety documentation of traders

Name of Organisation	Concession Type

#### 2.2b Sale of Alcohol

If you are selling alcohol at the event, please explain below how you will manage the sale of alcohol.

Please note a Temporary Events Notice will be required, please **see 2.2c below** 

#### 2.2c Temporary Events Notice

#### **IMPORTANT NOTE:**

Licensable activities at the event such as the sale and supply of alcohol, the provision of late night refreshments to the public and regulated entertainment may require a Temporary Event Notice (TEN). A Temporary Event Notice is a notification to the licensing authority that an individual intends to carry on licensable activities for a period not exceeding 168 hours.

Please ensure that you have the necessary licences in place. See https://www.gov.uk/temporary-events-notice

#### 2.2d Catering Requirements (Food, drink, water)

For **each** catering supplier/food stall that is attending the event, please provide the following information: *Please continue on a separate sheet where necessary.* 

Name of Business	
Address of Business	
Contact Telephone number	
Name of local authority that they are	
registered with	
National food hygiene rating	
Name of Business	
Address of Business	
Contact Telephone number	
Name of local authority that they are	
registered with	
National food hygiene rating	

#### 2.3 Fencing and/or barriers

Describe any fencing and/or barriers at the event including the type and their location. Please provide a map if needed to show where these will go.

Please ensure that you check any safety documentation of contractors that are hired.

#### 2.4 Electricity, Water, Gas Supply and Generators

**2.4a Mains Electricity and water.** - Explain where these will be sourced and the processes in place to manage these. Please ensure that you check any safety documentation of contractors that are hired.

2.4b Temporary Fuel and Power - Generators and LPG at the event.

Explain where these will be sourced and the processes in place to manage these, including the storage and management of fuel and other flammable liquids.

Please ensure that you check any safety documentation of contractors that are hired and including contractors that are bringing generators to the event.

#### 2.5 Temporary Structures

will be managed. e.g. gazebos, marquees, staging, inflatables/bouncy castles.

Please ensure that you check any safety documentation of contractors that are hired and any necessary Construction Certificate is obtained after construction.

Temporary Structure	Location of temporary structure

#### 2.6 Fire Safety

Details of aspects relating to fire safety at the event. A Fire Risk Assessment may be required. *Please ensure that you check any safety documentation of contractors that are hired.* 

#### 2.7 Musical Entertainment

Entertainment arranged for the event i.e. Live music with amplification and management of noise disturbance and potential complaints.

#### Important notes:

- Live music may require a Temporary Events Notice.
- It is **your** responsibility to inform the Performing Rights Society (www.prsformusic.com) if you are having live music at your event.
- Please ensure that you check any safety documentation of contractors that are hired.

A noise management plan maybe required for a music event.

2.7a Arrangements made for minimising noise disruption at the event from live music

#### 2.8 Attractions

Attractions at the event e.g. inflatable's/bouncy castles, funfair/children's rides, fireworks,

For these attractions make sure that you see a copy of the provider's public liability insurance, risk assessment and method statement. The name of each ride and their corresponding ADIPS number (Amusement Device Inspection Protection Scheme) is required

Please ensure that you check any safety documentation of contractors that are hired for example;

ADIPS - Amusement Devices Inspection Procedures Scheme

**PIPA** is an inspection scheme set up by the inflatable play industry to ensure that inflatable equipment conforms to recognised safety standards.

**DOC Certificate** - Declaration of Conformity

Name, address and telephone number of organisation	Attraction name	ADIPS number, PIPPA or Doc certificate (if applicable)

#### 2.9 Medical and First Aid Cover

**2.9a** Has a Medical, Ambulance and First-Aid resource assessment been completed which complies with the requirements of the Purple Guide? Please provide a copy of this.

**2.9b** Has a Medical Plan been completed which complies with the requirements of the Purple Guide? Please provide a copy of this.

**2.9c** Name of the organisation providing your event with Medical/First Aid provision. Please note - a person holding a Health and Safety at Work, or a three day at Work Certificate does not qualify a person as competent to administer first aid to the public at events (as specified in the Purple Guide)

2.9d Please list medical equipment on site (e.g. Debfibrillator)

2.9e If the event has taken place previously please provide a copy of the event medical report as specific in the Purple Guide.

2.9f If the medical assessment identifies the need for an ambulance please provide the Care Quality Commission registration number as per the Purple Guide.

2.9g Please provide a map or plan of the site which complies with the Purple Guide.

2.9h Please provide details of the medical services communication plan as described in the Purple Guide.

2.9i If assessed as required please provide a copy of the Handover of Responsibility document as described in the Purple Guide.

2.9j Has the medical assessment taken into consideration the impact of severe weather events?

2.9k State where the site is that has been identified for HEMs should a Helicopter be required to carry out patients.

#### 2.10 Public Health and Welfare

#### 2.10a Toilet Facilities

Sanitary arrangements, including: number, ratio of male to female and disabled, location, maintenance.

(Please bear in mind the opening times of public facilities. There may be a charge if toilets are required outside normal opening times (check with your local authority). If inadequate provisions are available this can lead to a risk of a disruption to public order and safety)

#### 2.10b Waste Disposal

Arrangements for waste disposal, rubbish bins and litter collection at the event.

(As you the event organiser you are responsible for arranging the disposal of waste. Any trade waste must be removed by a registered trade waste contractor. The local authority is NOT responsible for arranging waste disposal at your event.)

#### 2.10c Noise Management

Arrangements made for minimising noise disruption at the event, ie, generators, crowds, vehicles etc but not including live music **see 2.7**.

**2.10d Control of Illegal Substances** Measures in place to protect the public from the potential harms and risks of all types of drugs.

#### 2.11 Event Accessibility / Disabled Access

**Arrangement for disabled access.** e.g. Accessible toilets provided, Accessible parking, Ramped access

#### 2.12 Security, Steward and Marshal Management

2.12a Roles and responsibilities? i.e. Traffic Management, event marshalling, car park

2.12b Locations of staff and reason	Descent for the effect of
Location	Reason for location
<b>2.12c Details of provider</b> , e.g. Security Indus (Names not required)	stry Authority (SIA) qualified security staff, voluntary.
2.12d How staff will be visually identified e.g	g. Hi Vis, uniform, armbands
2.12e Training received	
<b>2.12f Briefing given before the event</b> (Include a copy of the information that will be	e given to Stewards, a briefing document)
2.12g Communication with the event team of	on the day of the event.
2.12h Site security arrangements for pre, du	uring and after the event
2.12h Site security analgements for pre, at	
2.12i Welfare arrangements for the staff – i	e. Breaks, rotation of staff, water, rest times etc.

# 3. Incident Management

#### **IMPORTANT NOTE:**

Do not assume that the emergency services will attend the event other than in a response to an emergency.

<u>DO NOT refer to the Emergency Services</u> throughout this document to provide support to any element of the event other than in an emergency. Your first port of call would be your contingency plans for this event. Your contingency plan should be sufficient to deal with minor contingencies.

#### 3.1 Lost or found child or vulnerable person

3.1a Procedure for dealing with a lost or found child or vulnerable person

**3.1b** Designated person in charge

3.1c Rendezvous point

**3.1d Announcements to be made** (It is advisable to have announcements scripted before the event for use on the day)

#### **3.2** Incident Reporting and Investigation System in place for reporting and recording accidents and incidents at the event

#### 3.3 Communication with the Public

**Communication with members of the public in the case of an emergency.** (It is advisable to have emergency messages scripted before the event for use on the day)

#### 3.4 Contingency Plan

**IMPORTANT NOTE:** 

Procedures need to be in place so that emergencies can be dealt with responsibly until the emergency services arrive. It is the responsibility of the Event Manager/Organiser to manage the emergency procedure until this point.

It is important that you set out your procedures carefully and brief all event staff, contractors and volunteers so that they are clear and widely understood.

In this situation we would advise that decisions are clearly recorded, including who took them, what time they were taken, and why it was taken.

EMERGENCY PLAN FOR THE EVENT

It is your responsibility under Health and Safety, and the practice of a Risk Assessment, to consider the 'what if's' at the event (i.e. contingency planning).

Contingency plans for situations, such as:

Need for evacuation, fire, power failure, collapse of a temporary structure, road traffic collision, medical emergency, fatality, adverse weather conditions, key location becomes unavailable, cancellation prior to or during, terrorist attack.

This is not an exhaustive list and the specific nature of your event will suggest others.

3.4a Person responsible for determining that an incident is now an emergency and will take responsibility for decisions until the emergency services arrive and take control.

3.4b Person responsible for reporting this to the emergency services				
Name	Role Contact Number			
3.4c Systems in place to contact	the emergency services			
3.4d Person responsible to liaise	with the emergency services whe	en they get to the site		
Name	Role	Contact Number		
3.4e Entrance/access points for the emergency services to use that are safe and can be kept clear				
of crowds.				

3.4f Person responsible for crowd control during an emergency?

**3.4g Evacuation procedure** (What steps would you take)

3.4h Communication of evacuation procedure to the public

**3.4i Emergency signage to be used** (e.g. emergency exit signs)

**3.4j Emergency Incident** - If you have an incident at your event, use these tools below to help you report the incident to the emergency services.

Use the METHANE method below to describe the situation to the emergency services when something happens.		
Assess situation		
Exact location? How widespread?		
Cause? What do we need to respond to?		
What might others need to know?		
Approved route? Rendezvous point?		
Injured & non-injured. How many? Where?		
Who has attended? What information has been provided?		
	Assess situation         Exact location? How widespread?         Cause? What do we need to respond to?         What might others need to know?         Approved route? Rendezvous point?         Injured & non-injured. How many? Where?	

#### Unattended Items / Suspicious Items

When assessing whether an item may be an unattended bag or something more sinister, use the following guidance:

H - Hidden Deliberately	Has it been put somewhere in an attempt to hide it?	
<b>O</b> - Obviously Suspicious	Does it look like a device?	
<b>T</b> - Typical of an item at your location	If you're at a concert, for instance, is it a rucksack or something someone may have left.	

Chances are if you have answered NO to the questions above, it isn't suspicious. Ask around to see if anyone noticed who put it there.

#### If there is a chance it may be suspicious, use the following as guidance:

<b>C</b> - Confirm	Confirm with Senior Event Staff your actions	
<b>C</b> - Clear	Clear people away from the immediate area and await instruction.	



<b>C</b> - Communicate	Communicate your actions with Senior Event Staff.	
<b>C</b> - Control	Control access to the immediate area and await instructions	

#### **Suspicious Incident**

Record the following if you witness a suspicious incident and report to the Police and/or Senior Event Staff immediately.

<b>S</b> – Situation	Who or what you have seen, including descriptions.	
<b>A</b> – Activity	What activity are you witnessing	
L – Location	Exactly where is it occurring?	
<b>U</b> – Unit	Who made the observation, was it you or a member of the public.	
<b>T</b> – Time	What date and time/time of day, try and be specific.	
<b>E</b> – Equipment	Are they using a camera, noted pad, video etc.	

Remember and record any other descriptive details or important information.

If it is an emergency or you suspect that the activity will cause immediate danger to people or property then contact Senior Event Staff or call 999 immediately.

If there is suspicious activity you would like to report, you can also call Anti-Terrorist Hotline 0800 789 321

# 4. Traffic Management Plan

4.1 Traffic Management			
4.1a Is the event taking place on or off the Highway?			
On the Highway	Off the High	vay	
4.1b The best route for traffic to	o take in order to	get to the event	
(Please state how will this be cor	mmunicated)		
			_
4.1c What is the best and safest		to exit the event	:?
(Please state how this will be cor	nmunicated)		
4.1d In the interest of pedestria	•	-	
(Please include information abou	it how they will c	ross open roads s	safely)
4.1e Liaison with local residents	and businesses a	about the impact	t to local roads.
Action taken	When		Where
4.1f Method and management of	of entry and exit	to the event witl	hout causing an obstruction.
4.1g Impact the event will have	•		
(Have you informed your local bu	us/rail/taxi compo	any)	
4.1h Are you requesting any parking suspensions as part of the event? If yes, please complete the information below. (Please note: there maybe a charge for this)			
(If you do not include ALL of this information your request cannot be considered) Location (street name/car park)			
Number of spaces			
•			
Intended use for the parking spaces Start time of suspension			
End time of suspension			
	If the answer to this is none, please explain below why you think there will be no impact on		
parking, access or traffic flow. As the organiser you are responsible for ensuring there is none/minimal impact to traffic.			



#### 4.1i If you are providing off-road parking, please complete the information below:

(Please note: any parking areas must be staffed at all times. You may be asked to provide a parking plan)

 Location

 Number of spaces

 How will the area be managed?

If the answer to this is none, please explain why you think there will be no impact on parking, access or traffic flow. As the organiser you are responsible for ensuring there is none/minimal impact to traffic.

#### 4.2 Road Closures

If your road closure request is granted under the Town Police Clause Act, your **district council** will produce the road closure order. This may involve a charge. Speak to your local authority for more information.

If made under the provisions of the Road Traffic Regulation Act 1984 the road closure notices will be produced by **KCC Highways**. This may involve a charge.

IMPORTANT NOTE:									
Before a road closure can be considered the following documents MUST be submitted to your local authority along with this plan and approved by KCC Highways Authority:									
• A copy of valid Public Liability Insurance (£5 million minimum)									
Health and Safety Risk Assessments									
<ul> <li>Signage Schedule Map and indication of where signs will go</li> </ul>									
Plan of diversion route (if applicable)									
Please note KCC Highways require a minimum of 12 weeks' notice of any road closures for coordination purposes.									
4.2a Are you applying for a road closure as part of your event?									
Yes I No - If no, please continue to the Appendices section									
4.2b List ALL roads that you wish to close for your event below, please include a map.									

4.2c Duration of the closure? Please be realistic with timings.
4.2d Details of diversion route. Please provide details of the route here.
A diversion plan will need to be submitted to your local authority.
4.2e Which local authority and what legislation is your road closure being considered or
granted?
District Council - Town Police clauses act 1847 – 🗌
Kent County Council – Temporary obstruction or Road Traffic Act 1988 – 🗌
4.2f Who is providing your signage for the road closure?
If you are using a signage contractor, please provide their details here.
Please ensure you check their public liability insurance. A copy of the signage schedule produced by
the contractor must be provided to the local authority.
If you are providing signage yourself, please use the signage schedule below and a Health and
Safety risk assessment for working on the highway.

Location	Example Signs	Example Signs	Example Sign	Example Signs	Information
Instructions: Add locations & copy and paste the types of signs to be used in the relevant box below. Some are added already for your use.	ROAD CLOSED DESTRUCTION 15 MINUTES DELAY	ROAD AHEAD CLOSED	Diversion → Diverted Diverted ↑ traffic ↑ Diverted ↑ Diverted ↑ Diverted ↑	Advance Notice <i>Remembrance Sunday</i> Road Closed	
Location	Sign	Sign	Sign	Signs	Information
				Advance Notice Add event title Road Closed	Sign placed on <i>add</i> <i>date</i>
	ROAD CLOSED				Road closed sign placed from

# 4.2g Signing Schedule

			hrs to hrs.
ROAD CLOSED			Road closed sign placed from hrs to hrs.
ROAD CLOSED			Road closed sign placed from hrs to hrs.
ROAD CLOSED			Road closed sign placed from hrs to hrs.
			<i>To add more rows click in this box and press the tab key on your keyboard</i>

Appendices - please make sure you have included these appendices, as relevant

#### i. Location and Site Map

Please provide a location and site map of the event site

#### ii. Risk Assessment

Please complete an event specific risk assessment including a fire risk assessment

## iii. Public Liability Insurance

Please provide a copy of your public liability insurance certificate (for a minimum of £5 million)

## iiii. Road Closure Documents

- A copy of valid Public Liability Insurance (£5 million minimum)
- Health and Safety Risk Assessments including reference to risks on the Highway
- Map of road closure and indication of where signs will go
- Plan of diversion route (if applicable)